

Kenneth R. Dubrovin

2208 Buckingham Circle, Loveland, Colorado 80538 mail@kdubrovin.com 303 430 8594
<http://kdubrovin.com> <https://www.linkedin.com/in/kenskorner>

Senior-Level Information Technology Professional With Significant Network Engineer, Systems Administrator, IT Support And Technical Instructor Skills And Excellent Customer Relations Abilities, With More Than Twenty Years' Experience Is Seeking Full-Time Employment.

General Skills:

Network Systems Engineering: Providing complete network design, procurement, installation, maintenance, training, and administration.

Problem-Solving And Troubleshooting: Diagnosing and repairing modern computer systems and end-user devices, on-site and remotely.

Customer Relations: Explaining technical subjects to non-technical personnel, creating customized IT systems to meet unique demands by using patience, persistence, and creativity.

Business Management Expertise: Scheduling, purchasing, budgeting, multi-tasking.

Adaptability: Learning new systems quickly by utilizing extensive and diverse knowledge of current technologies (see specifics below).

Work Experiences:

IT Support Provider and Business Owner

Ken's Korner
Loveland, CO

08/1996—present (Note: sometimes this has been part-time in parallel with other work)

Projects have included: providing computer network design, component selection, installation, setup, testing, configuring servers, routers, and clients; creating and maintaining websites; troubleshooting, maintaining, providing updates and backups and on-call IT support to end users for both short-term projects and long-term customers. Customer satisfaction is the top priority, and businesses have been so satisfied they've remained loyal customers even through their management and ownership changes.

Network Administrator and Webmaster

Innovative Training
Denver, CO

1 ½ years employment

Installation and maintenance of a Windows-based computer network and LAN system included providing data backups, virus protection, software training for non-technical staff, troubleshooting and problem solving. Two major projects were upgrading the entire system to a more modern version of Windows, and upgrading physical hardware while moving the network to another building. Work also included designing, creating and maintaining a corporate website.

Prototype Modeler and CAD Drafter, and Network Systems Administrator

Two companies: Rapid Prototyping Corporation, and ME Engineers
Longmont and Denver, CO

2 years combined total employment.

Prototype modeling in 3-D stereolithography for a start-up company first required designing and building a customized network system from spare parts, then beta testing with teams to establish effective parameters. Several software programs, especially AutoCAD, created digital solid models or wireframes of parts for direct manufacturing, sometimes starting from a rough hand-sketch. Emphasis was on accuracy, producing to tight requirements. Computer aided design (CAD) drafting of structural designs of large structures such as stadiums created scale drawings for contractors, with emphasis on quick quality results in a fast-paced high-pressure environment. At both companies, in addition to CAD, work included some computer systems administration, as required.

Technical Instructor and Training Representative

Three companies: Denver Institute of Technology, Allen Group, and Everco Industries

Denver, CO

9 ½ years combined total employment.

Teaching technical courses in two departments of an accredited school, and being a factory training representative for two major corporations, this work included giving formal lectures and hands-on training sessions, developing all materials for the classes, and providing technical advising for students, sales force and customers. Courses taught included Windows systems and MS DOS, computer networks and repair, diagnostics, computer-controlled mechanical systems such as fuel and emissions systems.

Liaison and Manager of Peer Group and Instructors:

While instructing and training, parallel work included managing a Peer Group Advisory Committee of industry professionals, managing contracted instructors, and being Liaison to industry manufacturers and government programs.

Education:

B.S. in ASM from University of Southern Colorado

Pueblo, CO

This Bachelor of Science degree in technical service from an accredited school was a 4-year program that included training in technology and science subjects, business management and customer relations.

Education continues in person or online from various sources to stay current with technology.

Specific Technology Skills and Abilities

Specific skills include: Windows servers; network operating systems, security and firewalls, switches; TCP/IP protocols, automation tools; monitoring and alerting; infrastructure design and platform engineering; ISO procedures and standards, OSI model; Wi-Fi systems; cloud systems, website design and maintenance, e-commerce systems; computer system upgrades, patches and updates; data management, storage, backup, and recovery; Microsoft Intune, OneDrive, Azure, VMware, Ubuntu, Mac, Android, HTML, PHP, SQL, Python; email systems; printers, mobile devices. IT consulting and advising; on-call customer crisis resolution, on-site or remote collaborations; technical documentations.

Activities and Accomplishments

When not working with technology systems, other favorite activities include owning a dog, growing heirloom tomatoes, and working out at a gym. Professional accomplishments include advancing to ASE Master Mechanic and factory technical representative, teaching technical courses in two departments of an accredited school, successfully owning and managing a high-tech company for many years, and being a Microsoft Partner. At each career stage, I have used and advanced the cutting edge of technology.